

END-OF-PLAN SUCCESS INDICATORS

Thirty-three (33) performance indicators/measures with their end-of-plan success indicators were identified to operationalize the nine (9) strategic objectives.

SO1.

ENHANCED CAPACITIES ON DRRM AND CIVIL DEFENSE OF LOCAL GOVERNMENT UNITS

- A. 5,869 DRRMO Officers/Staff and 20% increase (from 2019) of volunteer groups capacitated
- B. 80% satisfactory rating from stakeholders
- C. 100% of LDRRMP of P/C/M reviewed and evaluated
- D. 1715 (or 100%) Local DRRM Offices assessed

SO2.

STRENGTHENED ENGAGEMENTS WITH PARTNERS

- E. 271 Council Resolutions/Circulars approved and issued which covers the four thematic areas
- F. 265 recognized and acknowledged partners
- G. 108 sustained engagements and new forged partnerships
- H. 100% of NGAs and GOCCs (Central) with PCP or CP and 21% increase (from 2021) of private organizations trained in DRRM

SO3.

ADEQUATELY ASSISTED DISASTER-AFFECTED COMMUNITIES AND INDIVIDUALS

- I. 100% of disaster risk management operations supported (RDTs, FIs and NFIs)
- J. 100% of project proposal/request processed
- K. 100% of qualified beneficiaries provided with assistance

SO4.

ENHANCED ADMINISTRATIVE PROCESSES

- L. Reduction in turn-around time of administrative processes (APB, PPBer, Policy Development)
- M. 100% compliance to liquidation standards (or instructions)
- N. 100% of grievance cases resolved at the level of OCD
- O. 100% of procurement transactions awarded within the timeline

SO5.

IMPROVED OPERATIONAL PROCESSES

- P. Decreased in response (turnaround) time of OpCen and other operational processes

SO6.

STANDARDIZED OPERATION & DELIVERY OF SERVICES

- Q. 12 organizational processes documented and internally audited
- R. 40 policy guidelines developed, reviewed and updated
- S. Recognized for PRIME HRM Level 3
- T. 2 operational processes ISO-certified

SO7.

ENHANCED COMPETENCY OF THE OCD WORKFORCE

- U. 80% of Rank-and-File employees, and 100% of Senior Leaders (3rd level) and Middle Managers provided with appropriate Learning & Development Intervention
- V. 100% of employees undergone competency assessment
- W. 80% of employees who have met their required competency level

SO8.

IMPROVED OPERATIONAL CAPACITY

- X. 1,518 of requested plantilla positions approved by the DBM
- Y. 95% of authorized plantilla positions filled
- Z. 16 ICT systems and 3,326 equipment established and updated
- AA. 18 Regional Offices, 16 warehouses, and 1 Training Institute owned and functional

SO9.

ENHANCED EFFICIENCY AND EFFECTIVENESS OF FINANCIAL RESOURCES MANAGEMENT

- BB. 100% funds obligated and paid
- CC. 100% of Periodic Financial Reports Submitted on time
- DD. 80% reduction of recurring COA audit recommendations
- EE. 50% of fully implemented COA audit recommendations

STRATEGIC INITIATIVES

In order to operationalize the strategic objectives and realize the targets set by OCD, different strategic initiatives were identified. In the BSC framework, strategic initiatives are the action projects needed to help the organization be successful in attaining its strategic objectives. They are of importance to the whole organization, and are far reaching. In the conventional planning framework, it refers to the more commonly known flagship programs and projects. It is an effort by the OCD to bridge the gap between the current performance and targeted future performance of the OCD.

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The OCD intends to carry out a total of eleven (11) major strategic initiatives:

- Pillars Program
- Parangal Program
- Tuloy Buhay Program
- Progress Enhancement of Performance Leading to Effective, Efficient and Quality Services (PEOPLE-QS)
- Advance Government Activity on Procurement (AGA-Procurement)
- WAZUP (Warning & Alert Zoning in Unison Program)
- Four-Part Program for the Enhancement of OCD's Disaster Response Operations (4PEDRO)
- Organizational Structure Enhancement Program (OSEP)
- Information Systems Services and Applications Program (ISSAP)
- Facilities Improvement Program (FIP)
- Financial Management Enhancement Program (FMEP)



OFFICE OF CIVIL DEFENSE STRATEGIC PLAN 2020-2022

WHAT IS OCD STRATEGIC PLAN 2020-2022?

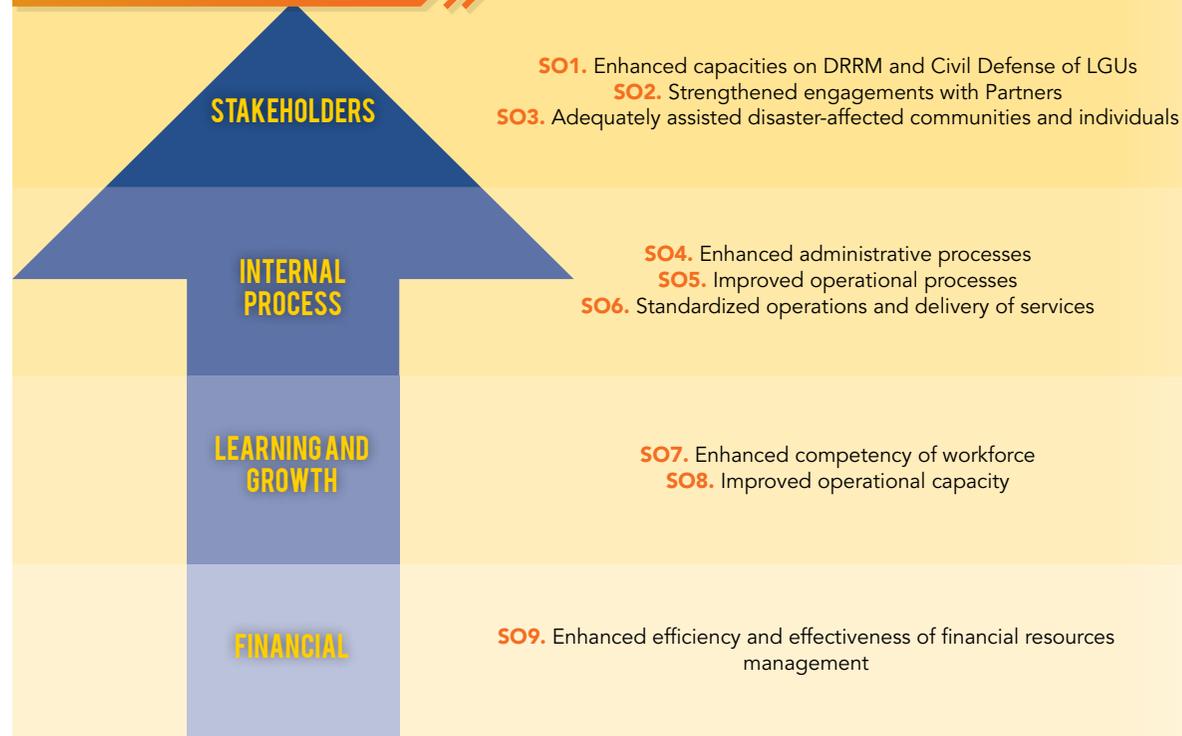
The Office of Civil Defense (OCD), an attached bureau of the Department of National Defense (DND), has the primary mission of administering a comprehensive national civil defense and disaster risk reduction and management program by providing leadership in the continuous development of strategic and systematic approaches as well as measures to reduce the vulnerabilities and risks to hazards and manage the consequences of disasters.

To continuously enhance its capacity to be more effective and efficient in the delivery of its mandates, OCD identified the need to develop a medium-term strategic plan as it adapts itself amidst the changes in political and leadership landscapes. It identified the need to develop a medium-term strategic plan that will describe where the organization is right now in terms of their programs and interventions; where they want to go; and the course of actions needed to guide them in defining their strategic medium-term directions. Pertinent in developing a well-defined and evidence-based plan is to undertake a systematic performance assessment that would look into agency's various organizational dimensions. This will allow the agency to determine the appropriate strategies and responsive interventions in addressing organizational issues and concerns and help in the sustained enhancement of the agency's operations in order to deliver its products and/or services that meet customer/client needs and requirements.

The OCD 2020-2022 Strategic Plan was crafted to guide the agency in fulfilling its mandate as the State's administrator of a comprehensive national civil defense and disaster risk reduction and management program, aiming towards the vision of becoming a fully capacitated agency that leads the implementation of an integrated civil defense and DRRM Program.



OCD STRATEGY MAP



VISION
"By 2022, OCD is a fully capacitated agency that leads the implementation of an integrated civil defense and DRRM Program"

MISSION
"To administer a comprehensive civil defense and disaster risk reduction and management program towards a safer and resilient community."

CORE VALUES

- Excellence.** Achieving highest quality results by outstanding execution and continuous improvement in performing our mandates
- Professionalism.** Performing our mandates with competence and accountability as servant leaders
- Integrity.** Possessing strong moral principles and uprightness of character
- Commitment.** Dedicating ourselves to deliver quality services

The OCD 2020-2022 Strategic Plan was formulated to align with the intents of R.A. 10121 and embark on a journey towards quality and performance excellence, as it pursues its mandate on the administration of a comprehensive national civil defense and disaster risk reduction and management program. This was produced through a series of activities that internally and externally assessed its environment; revisited the mission, vision and core values; crafted the strategy map and scorecard; and, identified possible programs and projects.

Rapid environment scanning workshop was also conducted to provide opportunity for officers to assess the previous years' organizational performance and suggest new critical programs and projects. Clean-up and consultative sessions were facilitated to further refine the initial outputs of the strategic planning workshop. The results of this exercise are contained in the OCD 2020-2022 Strategic Plan.

THEMATIC PERSPECTIVES	STRATEGIC OBJECTIVES
Stakeholders Perspective	SO1. Enhanced capacities on DRRM and Civil Defense of LGUs SO2. Strengthened engagements with Partners SO3. Adequately assisted disaster-affected communities and individuals
Internal Process Perspective	SO4. Enhanced administrative processes SO5. Improved operational processes SO6. Standardized operations and delivery of services
Learning and Growth Perspective	SO7. Enhanced competency of workforce SO8. Improved operational capacity
Financial Perspective	SO9. Enhanced efficiency and effectiveness of financial resources management